



2011 SAFETY BEFORE SKILL PAYMENT AND ATTENDANCE POLICY

- To cancel a lesson, please call the hotline at 501-940-4981
- We ask that clients give us as much notice as possible so that we have an opportunity to fill the slot
- If a lesson is canceled, regardless of how much notice is given, a \$10.00 courtesy credit will be issued to the client account for future use. No refunds. All credits expire 11/11/2011.
- No- Shows are not issued a credit, and are not refunded
- A make-up week will be offered each season (spring, summer and fall) to provide openings in the schedule to conduct a missed lesson.
- Lessons held during make up week are regular price and courtesy credits may be applied.